



**Commission
for the Blind**

NYSCB
COMPREHENSIVE SERVICE CONTRACT
VENDOR AGENCY REPORT CARD

Agency: Glens Falls Association for the Blind, Inc.

Service Area: Warren, Washington, Hamilton, Southern Saratoga
Counties

Program Sites: 144 Ridge Street, Glens Falls, NY 12801

Population Served: Blind and Visually Challenged

Staff Configuration: (1) CEO, (1) Vision Resource Worker, (1) Business
Manager

Date of Review: June 22, 2022

Description of Services

ADAPTIVE LIVING PROGRAM (ALP)

The goal of the Adaptive Living Program (ALP) is to make a comprehensive package of rehabilitation services available to individuals who are legally blind and are not seeking paid employment.

- **ALP-2:** Rehabilitation services provided to older individuals to assist them to achieve a greater level of safety and confidence in their living environments.
- **ALP-2E:** Services provided to older individuals who require services in excess of the typical ALP-2 program in order to achieve their goals when special consumer needs are identified during the assessment.
- **ALP-3** Rehabilitation services provided to individuals who will be served under the VR program with the goal of homemaker.

VISION REHABILITATION THERAPY AND ORIENTATION AND MOBILITY ASSESSMENT

Prior to receiving Vision Rehabilitation Therapy and/or Orientation and Mobility Instruction individuals will participate in an Assessment.

The Assessment will:

1. Determine a consumer's readiness for services
2. Establish a baseline of skill against which future progress can be compared, and
3. Provide information about the amount of time services may take in order to assist the NYSCB counselor and the consumer in their vocational planning

VISION REHABILITATION THERAPY AND ORIENTATION AND MOBILITY TRAINING

These services are designed to provide consumers, including high school and college students, with comprehensive and integrated training in basic life skills to prepare them for competitive or supported employment. Consumers referred for Rehabilitation services will receive training and/or services in any or all of the following three skill areas necessary to function as employed persons: safe travel/orientation and mobility and vision rehabilitation therapy.

REPORT

AGENCY:

Total agency review sample of 10 % of all successful cases for the eighteen month period from 10/1/20 – 5/1/22.

SERVICES	% OF SUCCESS CASES SAMPLED	AVG. # OF UNITS OF SERVICE PROVIDED	AVG. LENGTH OF TIME FOR SERVICE PROVISION
ADAPTIVE LIVING PROGRAM 2	36	5.4	4.6 months
ADAPTIVE LIVING PROGRAM 2 E	38	8.4	4.8 months
ADAPTIVE LIVING PROGRAM 3	100	11.4	4.8 months
VISION REHAB THERAPY ASSESSMENT	100	3	1 day
VISION REHAB THERAPY LEVEL 1	100	3	3.6 months
VISION REHAB THERAPY LEVEL 2	100	6	3.6 months
VISION REHAB THERAPY LEVEL 3	100	3	3.6 months

CONSUMER SATISFACTION SURVEY

*Telephone surveys conducted with consumers prior to the review
Based on a scale from one to ten, with one being the worst and ten being the best*

SERVICES	# of Consumers Surveyed	Average Satisfaction Score
ADAPTIVE LIVING PROGRAM	4	9
VOCATIONAL REHABILITATION	1	9

ADDITIONAL REPORT CARD/SURVEY INFORMATION: